



European Standardization Organizations

# European Public Procurement Network – CEN-CENELEC update

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- ▶ the Joint Initiative set out a shared vision of standardization and specific actions to be delivered
- ▶ **JIS A11**: increased use of standards in PP to better implement the PP Directives
- ▶ Two main deliverables:
  - Report on referencing standards in public procurement
  - Guide for referencing standards in public procurement

[https://www.cencenelec.eu/areas-of-work/cen-sectors/services/2\\_public-procurement/](https://www.cencenelec.eu/areas-of-work/cen-sectors/services/2_public-procurement/)

# What is a European Standard?



- produced by all *interested parties* through a *transparent, open* and *consensus-based process*
- automatically *transposed* into national standards
- *conflicting* national standards are *withdrawn*
- integrated with *international* work
- approved by a *recognized body*
- for a *common* and *repeated* use
- a tool to underpin *legislation*
- *voluntary* in use

EUROPEAN STANDARD **EN 17371-3**  
NORME EUROPÉENNE  
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ICS 03.080.01

English Version

Provision of services - Part 3: Management of Performance  
Measurement - Guidance on the mechanism to measure  
performance as part of service contracts

Prestation de services - Partie 3 : Management du  
mesurage des performances - Recommandations  
relatives au mécanisme de mesurage des performances  
dans le cadre des contrats de services


Dienstleistungserbringung - Teil 3: Management der  
Leistungsmessung - Leitlinien für den Mechanismus  
zur Leistungsmessung im Rahmen von  
Dienstleistungsverträgen

This European Standard was approved by CEN on 3 May 2020.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

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EUROPEAN COMMITTEE FOR STANDARDIZATION  
COMITÉ EUROPÉEN DE NORMALISATION  
EUROPÄISCHES KOMITEE FÜR NORMUNG

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# European Standards support the Single Market

- ▶ Facilitate the free movement of goods and services
- ▶ Eliminate technical barriers to trade
- ▶ Convergence of technologies
- ▶ Digital Single Market
- ▶ Network interoperability
- ▶ Facilitates technological development & innovation





# CEN and CENELEC Technical Bodies



- CEN/TC 461 'Public procurement'
- CEN/TC 447 'Horizontal standards for the provision of services'

- **CEN/TC 461 'Public procurement' (SIS)**
- prEN 17687 'Public procurement – Integrity and accountability – Requirements and guidance'
- **Scope**

This document specifies requirements and guidance for buyer organizations, with regards to integrity and accountability in public procurement activities, from identification of needs throughout the delivering of goods, services or work contracts.
- **Definitions**
  - *Integrity*

consistent alignment of, and adherence to, agreed ethical values, principles and norms

[SOURCE: OECD Recommendation on Public Integrity, 2017]
  - *Accountability*

state of being answerable for decisions and activities to the buyer organization's governing bodies, legal authorities and, more broadly, its stakeholders

[SOURCE: ISO 26000:2010]

- prEN 17687 'Public procurement – Integrity and accountability – Requirements and guidance'

## What is it for?

- ▶ ensure effective implementation of international agreements and commitments on integrity (OECD and UN in particular);
- ▶ contribute to professionalism and increased discretion for contracting entities;
- ▶ increase credibility and confidence in the public procurement system;
- ▶ strengthen competition and public sector market attractiveness;
- ▶ generate savings and a cleaner public business environment;
- ▶ improve professionalism of the procurement function;
- ▶ facilitate cross-border trade and market access.



- **CEN/TC 447 'Horizontal standards for the provision of services'** (BSI)
  - EN 17371-1:2021 'Provision of services – Part 1: Service procurement – Guidance for the assessment of the capacity of service providers and evaluation of service proposals'
  - FprEN 17371-2 'Provision of services – Part 2: Services Contracts – Guidance for the design, content and structure of contracts', expected publication November 2021
  - EN 17371-3:2020 'Provision of services – Part 3: Management of Performance Measurement – Guidance on the mechanism to measure performance as part of service contracts'

EN 17371-1:2021 `Provision of services – Part 1: Service procurement – Guidance for the assessment of the capacity of service providers and evaluation of service proposals

## **Who is it for?**

Public buyers, when they need to select service providers capable of fulfilling their needs and successfully leading their projects.

## **What is its objective?**

To help them assess a service provider's capacities and to evaluate a service proposal.

## **What else?**

It can also help in the sourcing and the prequalification of service providers.

FprEN 17371-2 'Provision of services – Part 2: Services Contracts – Guidance for the design, content and structure of contracts'

## **Who is it for?**

Service buyers and service providers entering a contractual relationship who do not necessarily have legal training.

## **What is its objective?**

To provide guidance on the design, content and structure of service contracts.

## **What else?**

Applies to service buyers, regardless of type, size or the nature of the services, so it can also benefit public procurers.

EN 17371-3:2020 'Provision of services – Part 3: Management of Performance Measurement – Guidance on the mechanism to measure performance as part of service contracts'

## **Who is it for?**

A framework to build a sustainable relation between the public service buyer and the service provider.

## **What is its objective?**

The framework ensures the follow-up of the of the agreement for service provision.

## **What else?**

Data, collected by metrics and indicators, allows to evaluate the services provided and to initiate continuous improvement.

# Useful resources

- ▶ SME toolbox:  
<https://www.cencenelec.eu/get-involved/small-and-medium-enterprises-smes/tools-for-smes/>
- ▶ CEN and CENELEC advanced search:  
<https://standards.cen.eu/dyn/www/f?p=CENWEB:105::RES ET:::>

# Advanced search



**SEARCH IN**  CEN  CENELEC

Keywords  - select a language -

Committee - Committee -  - Committee title -

Deliverable **Type** - Deliverables -  **Standard Reference**

Legal Framework - Directives -

Status  Preliminary Stage  Under Draft  Under Approval (  Under Enquiry )  Approved  Published  
 Withdrawn

Standards Classification **ICS** - ICS -  **Activity sector** - Activity Sectors -



# European public procurement (PP) today

- ▶ small % of PP takes place across borders
  - ▶ increasing cross-border PP enhances competition, lowers market prices
  - ▶ European standards (ENs) as PP tools:
    - ▶ references to ENs in contracts give clarity and transparency
    - ▶ → improves a bidder's chance to respond to tenders
- **ENs lead to a more efficient and transparent procurement process**
- **referencing ENs reduces costs**



*Thank you for your attention!*



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