



European Standardization Organizations

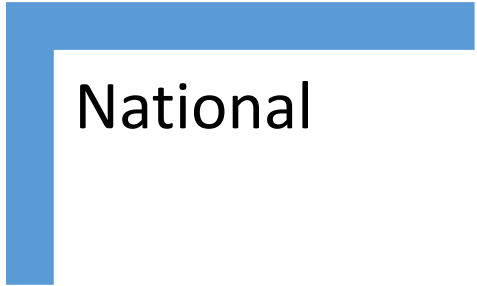
Public Procurement – CEN-CENELEC update

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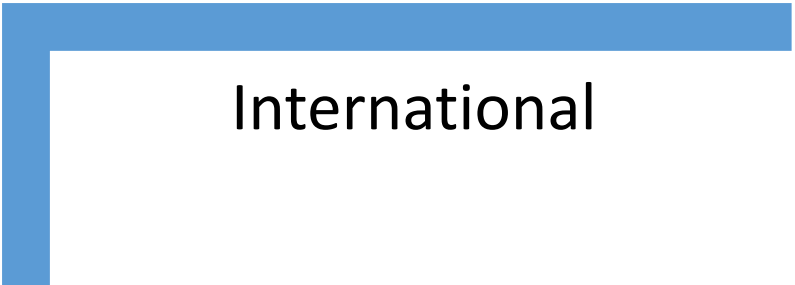
CEN and CENELEC



National



European



International

What is a European Standard?

- produced by all *interested parties* through a *transparent, open* and *consensus-based process*
- automatically *transposed* into national standards
- *conflicting* national standards are *withdrawn*
- integrated with *international* work
- approved by a *recognized body*
- for a *common* and *repeated* use
- a tool to underpin *legislation*
- *voluntary* in use

EUROPEAN STANDARD

EN 17371-3

NORME EUROPÉENNE

EUROPÄISCHE NORM

July 2020

ICS 03.080.01

English Version

Provision of services - Part 3: Management of Performance
Measurement - Guidance on the mechanism to measure
performance as part of service contracts

Prestation de services - Partie 3 : Management du
mesurage des performances - Recommandations
relatives au mécanisme de mesurage des performances
dans le cadre des contrats de services

Dienstleistungserbringung - Teil 3: Management der
Leistungsmessung - Leitlinien für den Mechanismus
zur Leistungsmessung im Rahmen von
Dienstleistungsverträgen

This European Standard was approved by CEN on 3 May 2020.

CEN members are bound to comply with the CEN/CENELEC Internal Regulations which stipulate the conditions for giving this European Standard the status of a national standard without any alteration. Up-to-date lists and bibliographical references concerning such national standards may be obtained on application to the CEN-CENELEC Management Centre or to any CEN member.

This European Standard exists in three official versions (English, French, German). A version in any other language made by translation under the responsibility of a CEN member into its own language and notified to the CEN-CENELEC Management Centre has the same status as the official versions.

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EUROPEAN COMMITTEE FOR STANDARDIZATION
COMITÉ EUROPÉEN DE NORMALISATION
EUROPÄISCHES KOMITEE FÜR NORMUNG

CEN-CENELEC Management Centre: Rue de la Science 23, B-1040 Brussels

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European Standards support the Single Market

- ▶ Facilitate the free movement of goods and services
- ▶ Eliminate technical barriers to trade
- ▶ Convergence of technologies
- ▶ Network interoperability
- ▶ Facilitates technological development & innovation



- **CEN/TC 447 'Horizontal standards for the provision of services' (BSI)**
 - EN 17371-1:2021 'Provision of services – Part 1: Service procurement – Guidance for the assessment of the capacity of service providers and evaluation of service proposals'
 - EN 17371-2:2021 'Provision of services – Part 2: Services Contracts – Guidance for the design, content and structure of contracts', expected publication November 2021
 - EN 17371-3:2020 'Provision of services – Part 3: Management of Performance Measurement – Guidance on the mechanism to measure performance as part of service contracts'

Who is it for?

Public buyers, when they need to select service providers capable of fulfilling their needs and successfully leading their projects.

What is its objective?

To help public buyers assess a service provider's capacities and to evaluate a service proposal.

What else?

It can also help in the sourcing and the prequalification of service providers.



EN 17371-2 Services Contracts: Guidance for the design, content and structure of contracts

Who is it for?

Service buyers and service providers, entering a contractual relationship, who do not necessarily have legal training.

What is its objective?

To provide guidance on the design, content and structure of service contracts.

What else?

Applies to service buyers, regardless of type, size or the nature of the services, so it can also benefit public procurers.

Who is it for?

A framework to build a sustainable relationship between the public service buyer and the service provider.

What is its objective?

The framework ensures the follow-up of the of the agreement for service provision.

What else?

Data, collected by metrics and indicators, allows to evaluate the services provided and to initiate continuous improvement.



Conclusion

- ▶ small % of public procurement (PP) that takes place across borders
 - ▶ increasing cross-border PP enhances competition, lowers market prices
 - ▶ European standards (ENs) as PP tools:
 - ▶ references to ENs in contracts provides clarity and transparency
 - ▶ → improves a bidder's chance to respond to tenders
- **ENs can contribute to a more efficient and transparent procurement process**
- **referencing ENs reduces costs**



Thank you for your attention! Questions?



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